



Privacy Policy

1. Personal Information

- A. **Personal Information.** In this Policy, “Personal Information” means any information relating to an identified or identifiable individual. Personal Information includes, but is not limited to, your name, physical address, email address and telephone number.
- B. **Personal Information Provided by You.** When you, create an account with us, or request information, we may collect information including but not limited to your name, company name, address, and contact information, such as email address, phone number, and act upon your feedback or issues.
- C. **Third Parties.** If FISTA Innovation Park obtains information, including Personal Information, from sources other than our Services or receive information from others, we will treat the combined information as Personal Information in accordance with this Policy.

2. Categories of Information We Collect

- A. **Identifiers** – Such as real name, alias, address, unique personal identifier, online identifier, Internet Protocol address, email address, or account name.
- B. **Personal Information** categories name, address, or telephone number.

3. Right to Opt-out.

If a subscriber wishes not to receive specified communications or have certain information used for specific purposes, they may opt out by contacting us at 580-353-4782 or by email info@thefista.com. Subscriber should notify FISTA Innovation Park in writing, not to participate in direct marketing of new products and services from Broadvoice/Bubble then subscriber’s information will not be used for the purpose of marketing new products. Users may email info@thefista.com to opt-of direct marketing communications or use the unsubscribe feature provided on all email communications. Please specify your preferences and include your name, email address, and relevant details. FISTA Innovation Park will make every effort to process this request promptly. Please note that even if you opt out, you may still receive transactional communications related to our products or services.

4. Right to Correct.

You may ask businesses to correct inaccurate information that they have about you.

5. Right to Limit Use.

You can direct businesses to only use your sensitive personal information for limited purposes, such as providing you with the services you requested.

6. Right to Delete.

You can request that businesses delete personal information they collected from you and tell their service providers to do the same, subject to certain exceptions (such as if the business is legally required to keep the information).

7. Duration of Personal Information.

The retention period for the information we gather about you varies based on the nature of the data. Following this timeframe, we will either delete or anonymize your information. In cases where deletion or anonymization is not immediately feasible, such as when information is stored in backup archives, we will securely store and isolate your data, preventing any additional use until deletion becomes viable.

8. Sharing and Disclosure of Information.

FISTA Innovation Park will not trade, sell, or disclose to any third party any form of subscriber identifiable information for purposes of marketing to the subscriber without the consent of the subscriber. This includes information derived from registration, subscription, and use of Broadvoice's service. FISTA Innovation Park may disclose subscriber identifiable information as required by subpoena, search warrant or other legal or regulatory process or in the case where failure to disclose information will lead to imminent harm to the subscriber or others. In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be among the transferred assets. We may also disclose information we have collected about you with unaffiliated third parties as permitted by law.

9. How to contact us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: info@thefista.com

Phone: 580-353-4782

Mail: FISTA Innovation Park, PO Box 2883, Lawton, OK, 73502