



FISTA Bubble Messaging Privacy Policy – 10DLC Compliance

FISTA Innovation Park is committed to protecting your privacy and ensuring compliance with 10DLC (10-Digit Long Code) messaging regulations. This Privacy Policy outlines how we collect, use, and protect your information when you opt-in to receive text messages from us.

1. Information We Collect

When you opt-in to our text messaging service, we may collect the following information:

- Your phone number
- Your consent to receive SMS messages
- Interaction data (e.g., when you open or respond to a message)

We do not collect or store sensitive personal information through our SMS platform.

2. How We Use Your Information

We use your information for the following purposes:

- To send you transactional, informational, or promotional text messages as per your consent.
- To provide customer support and respond to inquiries.
- To comply with legal and regulatory requirements.

We will not sell, share, or rent your phone number to third parties for marketing purposes.

3. Message Frequency & Data Rates

- Message frequency may vary depending on your interactions and preferences.
- Standard message and data rates may apply based on your mobile carrier's plan.



- You are responsible for any messaging charges incurred.
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4. Opt-Out & User Control

You may opt out of receiving messages at any time by:

- Replying **STOP** to any text message.
- Contacting us at 580-353-4782 or info@thefista.com.

Once you opt out, you will no longer receive SMS messages from us, except for necessary account-related communications.

5. Help & Support

If you need assistance, you can:

- Reply **HELP** to any message for support.
 - Contact our team at 580-353-4782 or info@thefista.com.
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6. Security & Data Protection

We implement appropriate security measures to protect your information. However, no data transmission is 100% secure. If you suspect unauthorized use of your information, please contact us immediately.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be effective upon posting the updated policy on our website. Continued use of our messaging service after updates constitutes your acceptance of the revised policy.



8. Contact Us

If you have any questions about this Privacy Policy or our SMS practices, please contact us at:

FISTA Innovation Park
200 SW C AVE, Lawton, OK 73501
info@thefista.com
580-353-4782

By opting into our SMS service, you acknowledge that you have read and agree to this Privacy Policy.

Effective Date: January 2025

Last Updated: February 2025